

Our Staff

Micrah Healthcare places emphasis on two critical components of our care and the staff who deliver it:

Quality & Trust

Our staff are experienced, kind and passionate about the services they provide. Your safety is of utmost importance to us, and we train staff to act responsively following your needs as well as cultural requirements.

We interview our carers in person and apply rigorous ID, criminal record and qualification checks to ensure they are right for us. We regularly assess their ongoing training needs, and regular supervisions take place to ensure our staff provide you with an excellent standard of care.

Minimum Visit Time

Depending on your requirements, we offer a service with customisable visit lengths, with minimum visits from 1-4 hours dependent on location.

A visit should never feel rushed for the individual's safety and to ensure a high quality Of care. We know uilding a strong, trusting relationship is a gradual process. Our staff invest time in your care, ensuring you get the most out of our services.

Funding Your Care

Personal care within one's own home might be considered an expensive service. However, this is not necessarily the case. A variety of finance options are available should you need assistance funding your care. Speak to your Local Authority or the NHS Continuing Healthcare Team about finance options available to you.



For further information on any of the services we provide, please contact us by telephone, email or by visiting our website.

 **0144 2956600**

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Your Care And Safety

Are Our First Priority

Quality Domiciliary Care Services

About Us

It does not matter if all you need is a little help around the house, assistance with personal care or full-time support. At Micrah Healthcare, we assess your needs to provide a tailored service based on your requirements.

Micrah Healthcare only hires experienced care staff who respect your independence. We empower your family and friends to be more directly involved with your care, without compromising on the quality of our services.



We are here to support you, all from the comfort of your own home, one hour each day or living with you. Your requirements may change. This is why our services are adaptable every step of the way and you will receive the highest standard of service while under our care.

For more information about the services described in this brochure and to find out how we can assist you in living life to the fullest, please call us or visit our website.

Our Domiciliary Services

We can support you with many different household tasks or complex care, including:

- Personal care,
- Companionship,
- Grooming, bathing and dressing,
- Shopping and daily routines,
- Wake-up and getting ready for bed,
- Medication and healthy diet reminders,
- Housekeeping, ironing, cleaning,
- Stimulating conversation and warm friendship,
- Various social activities and events,
- Sharing in hobbies in and out of the home,
- Accompanying to appointments and transportation.

Our Specialist Care

If you or your loved one require more complex care and assistance, Micrah Healthcare can provide the following specialist services:

- Alzheimer's care
- Dementia care
- Mental health care
- Palliative and cancer care
- Neurological disorder care
- Respite care

How We Deliver

The steps below highlight the fundamental phases that Micrah Healthcare follows to deliver a care service bespoke to your own needs:

- 1.** We receive your enquiry, examine your requirements, specify an overview of the services we can offer and their prices.
- 2.** We visit your home and perform a care and risk assessment. Doing this allows us to present a care package which is truly responsive and safe.
- 3.** You and your family work with us to finalise your own care plan.
- 4.** We find carers who will support you according to your care requirements and organise a meeting for you to meet them. If any additional preparation is required, we can also arrange this.
- 5.** Your care begins.



*****We realise that in a crisis, care must start immediately. If this is the case, we will shorten our service process and begin an urgent assessment to support a faster response.**